

Customer Service Report for LSSB

For the period: Saturday, August 01, 2009 12:00:00 AM to Monday, August 31, 2009 11:59:59 PM



	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	LSSB	Web	Other	DCS	LSSB	Other	DCS	LSSB	Other	To Close
Application Support											
General Info	1	0	0	0	0	0	0	0	1	0	5
Connectivity											
TCP/IP	1	0	0	0	0	0	0	0	1	0	39
OS/390 SOFTWARE											
OTHER SOFTWARE	0	0	0	4	0	4	0	0	0	0	0
Grand Total:	2	0	0	4	0	4	0	0	2	0	7

Total Tickets Closed: 2

Total Tickets Assigned/Pending/Checked Out: 4

Total Tickets Created: 6